


AnyDesk Remote software setup manual

AnyDesk is a remote support tool. To set it up please proceed as follows:

- 1) Download and run the AnyDesk remote tool executable:
https://get.anydesk.com/nzQbM6NI/dibalog_AnyDesk.exe
- 2) The application language should adapt to your OS language automatically.
If not, please click the menu icon on the right top  .
Choose the first menu item (“Einstellungen”).
Choose the first menu item on the left (“Bedienoberfläche”).
Choose your language, e.g. English.
Click the blue button below the language drop-down box to restart AnyDesk.
Close the setup window.
- 3) You can now establish a one-off remote session without installation.
Please provide the number under „This desk“ to your supporter.
Please confirm access after your supporter started the session.

To install AnyDesk as remote host for permanently enabled access (password protected) please proceed as follows:

- 4) Click „install AnyDesk on this computer“ under the blue line.
- 5) Click „Set an alias“, set an alias (e.g. your company’s name) and provide it to your supporter.
- 6) Click „Set a password“:
 - > Unselect the „Allow other computers...“ checkbox.
 - > Select the „Enable unattended access“ checkbox, set a secure password and provide it to your supporter.

This will enable multiple access to “this desk” for your supporter so that you do not have to confirm access each time (unattended access). Please feel free to contact us under the telephone number +49 6221 434110 or email to service@dibalog.de.